



## PRIVACY POLICY

Protecting your information online is important to American Group LLC (together, “AG”, “we”, “us”, or “our”). This privacy policy (the “Privacy Policy”) explains what information we collect about you, how we will and will not use the information you entrust to us, with whom we may share such information, and what choices you have regarding our use of such information. This Privacy Policy applies to information collected through the AG website located at [www.shipag.com](http://www.shipag.com) (the “Site”), any mobile applications associated with the Site or otherwise offered by AG (the “Mobile Applications”), all interactive features, applications, widgets, blogs, social networks and social network “tabs”, and other online or wireless offerings that post a link to this Privacy Policy, whether accessed via computer, mobile device or other technology or any associated content, material, software or functionality contained on the Site or Mobile Applications (collectively the “Software” and, together with the Mobile Applications and the Site, the “System”). For purposes of this Privacy Policy, “AG” shall include American Group LLC and all of its affiliates, subsidiaries, directors, officers, agents, and employees.

This Privacy Policy is incorporated into and is a part of the terms of use of the Site here (the “Terms of Use”). By accessing and using the System, or any part thereof, you agree that you have read and understand this Privacy Policy, and that in exchange for access to the System, you accept and consent to the privacy practices (and any uses and disclosures of information about you) that are described in this Privacy Policy.

## YOUR CONSENT

By using the System (or any portion thereof), you agree that this Privacy Policy governs our collection, use and disclosure of any information collected by us on or through the System. This Privacy Policy applies only to information collected through the System and not to any information collected offline.

## INFORMATION COLLECTION AND USE

You can visit the System as often as you like without registering or submitting personal information. However, if you submit a request to us or initiate a business relationship with us through the System, whether as a customer, carrier, vendor, employee or contractor, you may be asked for information that will allow us to fulfill your request, which information may include, without limitation: any information that may be used to identify an individual, including, but not limited to, a first and last name, a home, business, or other physical address, business name, a phone number, an email address, employer name, employer information (i.e., company size, industry, number of employees), and credit card information (such as credit card number, expiration date, and security code) (collectively “Personal Information”). You acknowledge that your use of certain portions of, or Software contained on, the System is conditional on your provision of such Personal Information.

In addition, AG may collect certain other information by automated means, including, but not limited to: (1) information that is sent to us automatically by your web browser when you visit the System or use the Software, such as your IP address, the identity of your internet service provider, the name and version of your operating system, the name and version of your browser, the date and time of your visit, and the pages you visit, and (2) certain other non-personal information, such as how long you stay on each page links you click on or hover over, selections you make on a Mobile Application or the Site, features you use, preferences you set, general physical location, as well as any other information collected as further described in this Privacy Policy. We also use “cookies” and other web or mobile technologies to collect information and support certain features of the System (as described in the “Cookies and Usage Reports” section below). The information we collect from your Web browser and from cookies and other Web or mobile technologies does not identify you personally but in some cases, we may link it to your Personal Information.

## DISCLOSURE OF INFORMATION

In addition to the uses mentioned or described elsewhere in this Privacy Policy or in the Terms of Use, we may catalog and add information collected via the System (including Personal Information) to our database. Also, we may utilize several trusted business and marketing partners in delivering the content, materials, and opportunities available on or through the System. To the extent necessary for purposes of communicating with you or fulfilling your requests for such content, materials, and opportunities, we may share collected information with our affiliates or business partners.

No Personal Information submitted to us will be shared with or sold to any other company or individual for marketing purposes without prior authorization. We may provide certain of your Personal Information to our employees and trusted business counterparties but will do so solely while performing services you have requested.

It is possible that AG's corporate structure or organization could change or that it might merge or otherwise combine with, or that it or portions of its business might be acquired by, another company. In any such transactions, customer information generally is, and should be expected to be, one of the transferred business assets.

## ONGOING COMMUNICATIONS

The System may provide you with the opportunity to elect to receive future communications about AG products and services. If you authorize these communications, we may contact you periodically with such information. However, if you later change your mind and would like to stop receiving such communications, please contact us to be removed from further communications. Please allow us a reasonable period in order to satisfy your request, as some promotions may already be in process. AG may retain your collected information (including Personal Information) for analytical purposes and other internal purposes, including an ability to reconnect you with such information if you later opt-in to any services or functionalities provided via the System.

## COOKIES AND USAGE REPORTS

By placing a small file known as a "cookie" on your computer (or other device), AG and its third-party service providers' servers may passively gather information about visitors' use of the System for reasons such as: statistics collection and analysis, System optimization, analytics, market research, and maintenance of user login information. The information that we and our third party service providers track with cookies may include, but is not necessarily limited to, the type of browser and Internet-connected device being used to access the System, your Internet protocol ("IP") address, your home domain or Internet service provider, your referrer URL (which is the URL for the website that you were viewing prior to visiting the System), how you were directed to the System, which specific pages you access on the System, how long you view each page, the time and date you access our System and the total number of visitors to the System and any portions thereof.

## EXTERNAL CONSIDERATIONS

Certain portions of the System may include links to other internet sites or other third-party applications or systems as a convenience to System users. The inclusion of any link, or third-party applications or materials, does not imply our endorsement of any other company, its products, services or privacy practices. You should read the privacy policy of each website that you visit. In addition, should you initiate a transaction on a linked website or third-party application, even if you reached such site or application through the System, the information that you submit to complete that transaction becomes subject to the privacy practices of the operator of the applicable website or third-party application.

## SECURITY

AG takes commercially reasonable measures to secure and protect information transmitted via or stored on the System. However, no data transmission over the internet can be guaranteed to be completely secure. Therefore, AG cannot promise or warrant the security of any information transmitted to the System.

## SOCIAL MEDIA PLATFORMS AND WEBSITES

Any information, communications, or material of any type or nature that you submit to the System or any of our pages contained on a social media platform or website by e-mail, posting, messaging, uploading, downloading, or otherwise (collectively, the "Submissions") is done at your own risk and without any expectation of privacy.

## VISITING THE SYSTEM FROM OUTSIDE THE UNITED STATES

If you are visiting the System, or any part thereof, from outside of the United States of America, your information may be transferred to, stored or processed in the United States, where our servers are located, and our central database is operated. The data protection and other laws of the United States and other countries might not be as comprehensive as those in another country. By using any portion of the System, you understand and consent to the transfer of your information to our facilities in the United States and those third parties with whom we share it as described in this Privacy Policy.

## UPDATES TO OUR PRIVACY POLICY

This Privacy Policy describes AG's current data protection policies and practices. The most recent version of the Privacy Policy is reflected by the version date located at the bottom of this Privacy Policy. All such updates and amendments are effective immediately upon notice thereof, which we may give by any means, including, but not limited to, by posting a revised version of this Privacy Policy or other notice on the Site and the Mobile Applications. We expressly reserve the right to update this Privacy Policy periodically and without prior notice to you to reflect changes in those policies and practices. This Privacy Policy is not intended to and does not create any contractual or other legal right in or on behalf of any party other than AG.

## CONTACT US

Please address any questions or comments about or arising from this Privacy Policy to:

American Group LLC  
25 South Arizona Place, Suite 300  
Chandler, AZ 85225  
Attention: John Benisek

## ACKNOWLEDGEMENT

BY ACCESSING OR USING THE SYSTEM, OR ANY PORTION THEREOF, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTAND, AND CONSENT TO THE PRIVACY POLICY, AND TO THE USES AND DISCLOSURES OF COLLECTED INFORMATION ABOUT YOU, THAT ARE DESCRIBED IN THIS PRIVACY POLICY AND YOU AGREE TO BE BOUND BY THE TERMS OF USE REFERENCED ABOVE.